



Fees and charges for Home Care Packages

CONTACT YOUR VITALIS HOME CARE COORDINATOR FOR ALL ENQUIRIES

p: 0490 521 906 e: care@vitalis.health w: vitalis.health/contact-us

Vitalis Home Care Package fees and charges*

current from 1 July, 2025

Vitalis Health is a trusted provider of specialised, accessible familiar and effective aged care in the home services. We help older Australians happily and confidently live at home for as long as possible and enjoy a better quality of life.

Our friendly, skilled and compassionate team delivers a range of services that are tailored to meet individual needs.

The fees in this document apply to clients receiving a Home Care Package from the Australian Government. Please [contact us](#) if you would like information about our Home Care services.

Types of Home Care

Vitalis is a one-stop shop for all your Home Care needs, delivering everything from low-touch domestic support to complex nursing care. We provide and manage Home Care services across:

Clinical Support

- Nursing care
- Allied health and other therapeutic services (e.g., physio)
- Nutrition
- Care management

Independence

- Personal care
- Social support and community engagement
- Therapeutic services for independent living
- Respite
- Transport
- Assistive technology and home modifications

Everyday Living

- Domestic assistance
- Home maintenance and repairs
- Meals

**Prices are subject to change.*



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Independence and Everyday Living services

These are the most common types of Home Care requested by clients. Experienced Vitalis carers come to your home to provide direct support services like personal care. Our team can also arrange like home modifications on your behalf should you need.

	Hourly rate (minumim two hours)
Weekdays (6am - 8pm)	\$87.10
Weeknights (8pm - 6am)	\$99.60
Saturdays	\$111.40
Sundays	\$135.40
Public holidays	\$196.10
A fee of \$1.50 per kilometre applies for travel in a support worker's vehicle during a care visit.	



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Sleepover care

If you need it, Vitalis carers can provide care at bedtime and in the morning, staying overnight in your home. As required by legislation, each 12-hour shift includes eight hours of 'inactive care' (sleep from 10pm to 6am) and four hours of 'active care'. Standard hourly care rates apply for any additional 'active care'.

	Cost per shift* (8pm - 8am)
Weekdays	\$642.60
Saturdays	\$793.80
Sundays	\$912.40
Public holidays	\$1,099.30

**Prices for carers. Please let us know if you would like prices for a nurse.*



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Clinical nursing care

Home Care Packages allow for nursing care to help you if you have more complex clinical needs. Vitalis has a team of passionate, caring Enrolled Nurses (EN) and Registered Nurses (RN). They provide hospital-quality treatment and enable you to enjoy an outstanding patient experience in the comfort and familiarity of your own home.

	EN hourly rate	RN hourly rate
Weekdays (6am - 8pm)	\$93.40	\$133.30
Weeknights (8pm - 6am)	\$106.70	\$160.80
Saturdays	\$123.10	\$227.80
Sundays	\$145.30	\$268.30
Public holidays	\$222.80	\$333.50



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Care management

Vitalis is committed to providing the highest quality care for people with complex care needs, including living with dementia. We provide a dedicated Care Manager to assist you in navigating all aspects of your Home Care and to provide peace of mind for you and your family.

Your Vitalis Care Manager will work closely with you, your doctor/s and your family so that you can continue to live at home.

Vitalis Care Management services include:



Completing care plan assessments, reviews and adjustments in a timely manner



Helping you access available services and funding (in addition to your home care package)



Regular visits to ensure your care is meeting your needs and make any necessary adjustments



Coordinating your team of Vitalis support workers, ensuring consistency and quality of care.

	Fees per day
Level 1	\$5.47
Level 2	\$9.61
Level 3	\$20.93
Level 4	\$31.72

“

Vitalis carers help me with light chores and, most importantly, care for my husband while I am away from the home. They excel at this and I recommend them totally.

- Denise O, Sydney

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Package management

Vitalis package management fees cover the administration and organisational activities required to make sure your Home Care Package is delivered and managed smoothly.

Vitalis Package Management services include:



Preparing monthly statements



Compliance and quality assurance activities.

	Fees per day
Level 1	\$3.64
Level 2	\$6.42
Level 3	\$13.94
Level 4	\$21.15

Please note: Vitalis does not charge a joining fee or a one-off assessment fee.

“

I depend on the Vitalis carers and I really appreciate their help and what they do. Life is a lot more manageable for me now.

- Barbara G, Sydney

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Home Care Package funding

A Home Care Package (HCP) is a government-subsidised program for people over 65 who have more complex needs that provided for by the Commonwealth Home Support Programme (CHSP). The costs listed in this brochure usually come directly from your package subsidy.

Clients may be required to make a contribution to the cost of care by paying an Australian Government income-tested fee. You will not be charged the basic daily fee. Further information about contributions is available on the [My Aged Care website](#).

Here is an estimation of the hours you can receive per your government-determined level if you only choose care delivery (and a base travel average of 7km per visit) and don't include any products, services or exclusive client benefits.

	Hours per week
Level 1	Around 2 hours
Level 2	Around 3 hours
Level 3	Around 9 hours
Level 4	Around 12 hours

Our cancellation policy

	All care types
More than 24 hrs notice	No charge
Less than 24 hrs notice	Full service booked, at normal rate (public holiday rate will not apply)

Important

Please note that any non-Vitalis services are charged as a total cost, inclusive of a Vitalis 10% service fee and all third-party costs.

“

Vitalis are fabulous people. Cate loves her carers and I'm sure the feeling is mutual. I now have time to catch up with friends, go to occasional concerts and go the gym.

I can get on with life knowing Cate is in good hands. Her needs are being met to allow her to get the most out of life.

- Jon P, Sydney

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