



## **Fees and charges for private clients**

**CONTACT YOUR VITALIS HOME CARE COORDINATOR FOR ALL ENQUIRIES**

p: 0490 521 906   e: [care@vitalis.health](mailto:care@vitalis.health)   w: [vitalis.health/contact-us](https://vitalis.health/contact-us)



# Vitalis Home Care fees and charges\*

current from 1 July, 2025

Vitalis Health is a trusted provider of specialised, accessible familiar and effective aged care in the home services. We help older Australians happily and confidently live at home for as long as possible and enjoy a better quality of life.

Our friendly, skilled and compassionate team delivers a range of services that are tailored to meet individual needs.

The fees in this document apply to private clients. Please [contact us](#) if you would like to receive information about our government-funded Home Care Package services.

## Types of Home Care

Vitalis is a one-stop shop for all your Home Care needs, delivering everything from low-touch domestic support to complex nursing care. We provide and manage Home Care services across:

### Clinical Support

- Nursing care
- Allied health and other therapeutic services (e.g., physio)
- Nutrition
- Care management

### Independence

- Personal care
- Social support and community engagement
- Therapeutic services for independent living
- Respite
- Transport
- Assistive technology and home modifications

### Everyday Living

- Domestic assistance
- Home maintenance and repairs
- Meals

*\*Prices are subject to change.*



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## Independence and Everyday Living services

These are the most common types of Home Care requested by clients. Experienced Vitalis carers come to your home to provide direct support services like personal care. Our team can also arrange like home modifications on your behalf should you need.

	Hourly rate (minumim two hours)
Weekdays (6am - 8pm)	\$99.65
Weeknights (8pm - 6am)	\$117.10
Saturdays	\$149.50
Sundays	\$199.30
Public holidays	\$249.00
A fee of \$1.50 per kilometre applies for travel in a support worker's vehicle during a care visit.	



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## Sleepover care

If you need it, Vitalis carers can provide care at bedtime and in the morning, staying overnight in your home. As required by legislation, each 12-hour shift includes eight hours of 'inactive care' (sleep from 10pm to 6am) and four hours of 'active care'. Standard hourly care rates apply for any additional 'active care'.

	Cost per shift* (8pm - 8am)
Weekdays	\$754.50
Saturdays	\$964.60
Sundays	\$1,213.60
Public holidays	\$1,462.10

*\*Prices for carers. Please let us know if you would like prices for a nurse.*



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## Clinical nursing care

Clinical nursing care can help you if you have more complex clinical needs. Vitalis has a team of passionate, caring Enrolled Nurses (EN) and Registered Nurses (RN). They provide hospital-quality treatment and enable you to enjoy an outstanding patient experience in the comfort and familiarity of your own home.

	EN hourly rate	RN hourly rate
Weekdays (6am - 8pm)	\$105.70	\$131.00
Weeknights (8pm - 6am)	\$124.20	\$169.40
Saturdays	\$158.60	\$196.50
Sundays	\$185.00	\$229.30
Public holidays	\$211.40	\$262.00



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## Care management

Vitalis is committed to providing the highest quality care for people with complex care needs, including living with dementia. We provide a dedicated Care Manager to assist you in navigating all aspects of your Home Care and to provide peace of mind for you and your family.

Your Vitalis Care Manager will work closely with you, your doctor/s and your family so that you can continue to live at home.

The rates and costs shown in this brochure include care management fees for private clients.

### Vitalis Care Management services include:



Completing care plan assessments, reviews and adjustments in a timely manner



Helping you access available external services that you may require



Regular visits to ensure your care is meeting your needs and make any necessary adjustments



Coordinating your team of Vitalis support workers, ensuring consistency and quality of care



Administrative and organisational activities, including preparing statements.

## Our cancellation policy

	All care types
More than 24 hrs notice	No charge
Less than 24 hrs notice	Full service booked, at normal rate (public holiday rate will not apply)

### Important

Please note that any non-Vitalis services are charged as a total cost, inclusive of a Vitalis 10% service fee and all third-party costs.



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**Vitalis are fabulous people. Cate loves her carers and I'm sure the feeling is mutual. I now have time to catch up with friends, go to occasional concerts and go the gym.**

**I can get on with life knowing Cate is in good hands. Her needs are being met to allow her to get the most out of life.**

*- Jon P, Sydney*

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